



# MEDI-CAL UPDATE

**Part 2**

Billing and Policy

[www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

## Outpatient Services • Hospice Care Program

**March 2004 • Bulletin 353**

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## Medi-Cal Basic Billing Seminar – Via Satellite!

Medi-Cal training on television? That's right! Medi-Cal will soon broadcast a basic billing seminar to television viewing sites in more than 30 different counties throughout the state! Tired of driving for hours to attend a Medi-Cal Seminar? Now there's a site near you!

**Date:** Tuesday April 20, 2004

**Time:** 8:30 a.m. to 5:00 p.m.

**Locations:** Choose from the following list!

Seating for most viewing sites is strictly limited. **Pre-registration is required.** To register simply choose a downlink location from the provided list and call the EDS Telephone Service Center at 1-800-541-5555. Listen for the appropriate prompts and tell the operator which downlink site you would like to attend. Only one person per provider office should register.



**Reserve your  
seat today!**

Please arrive early to allow time for onsite registration. Providers are welcome to stay for classes of their choosing throughout the day. The site facilitator will supply training workbooks, question forms and trainer evaluations.

Time	Event	Time	Event
<b>8:30 a.m.</b>	Introduction and Instructions	<b>12:45 p.m.</b>	UB-92 Claim Form Submission
<b>8:40 a.m.</b>	Recipient Eligibility	<b>1:30 p.m.</b>	Questions and Answers
<b>9:25 a.m.</b>	Questions and Answers	<b>1:40 p.m.</b>	Break
<b>9:35 a.m.</b>	Break	<b>1:50 p.m.</b>	Timeliness and Claim Follow-Up
<b>9:45 a.m.</b>	Prior Authorization (Allied Health, Medical Services and Inpatient/Outpatient Services)	<b>2:35 p.m.</b>	Questions and Answers
<b>10:30 a.m.</b>	Questions and Answers	<b>2:45 p.m.</b>	Break
<b>10:40 a.m.</b>	Break	<b>2:55 p.m.</b>	Share of Cost
<b>10:50 a.m.</b>	HCFA 1500 Claim Form Submission	<b>3:40 p.m.</b>	Questions and Answers
<b>11:35 a.m.</b>	Questions and Answers	<b>3:50 p.m.</b>	Break
<b>11:45 a.m.</b>	Lunch	<b>4:00 p.m.</b>	Medi-Cal Online
		<b>4:45 p.m.</b>	Questions and Answers
		<b>4:55 p.m.</b>	Conclusion

### Locations

**More than 30  
locations to  
choose from!**

**Alpine County**  
Health and Human Services  
75-B Diamond Valley Road  
Markleeville, CA 96120

**Amador County**  
Public Health Department  
1003 Broadway, Suite 203  
Jackson, CA 95642

**Butte County**  
Public Health Department  
202 Mira Loma  
Oroville, CA 95965

**Calaveras County**  
Central Library  
891 Mountain Ranch Road  
San Andreas, CA  
95249

**Colusa County**  
Public Health Department  
251 East Webster Street  
Colusa, CA  
95932

**Del Norte County**  
Department of Health and  
Social Services  
880 Northcrest Drive  
Crescent City, CA 95531

*Please see Satellite Locations, page 2*

Satellite Locations (*continued*)**Fresno County**

Community Health  
1221 Fulton Mall  
Fresno, CA  
93721

**Imperial County**

Public Health Department  
935 Broadway  
El Centro, CA  
92243

**Lassen County**

Mental Health Building  
555 Hospital Lane  
Susanville, CA 96130

**Mendocino County**

Public Health Department  
1120 South Dora Street  
Ukiah, CA  
95482

**Placer County**

Office of Education  
Irene A. Burns Room  
360 Nevada Street  
Auburn, CA 95603

**San Francisco County**

Francis J. Curry National  
Tuberculosis Center  
3180 18th Street, Suite 101  
San Francisco, CA 94110

**Santa Cruz County**

County of Santa Cruz Building  
1080 Emeline Avenue, Building D  
Santa Cruz, CA 95060

**Sutter County**

Health Department  
1445 Veteran's Memorial Circle  
Yuba City, CA  
95993

**Ventura County**

Health Care Services  
North Oxnard  
2240 East Gonzales Road  
Room 200  
Oxnard, CA 93036

**Glenn County**

Public Health Department  
240 North Villa Avenue  
Willows, CA  
95988

**Inyo County**

Department of Health  
and Human Services  
207-A West South Street  
Bishop, CA 93514

**Madera County**

Public Health Department  
14215 Road 28  
Madera, CA 93638

**Orange County (Site 1 of 2)**

Health Care Agency  
1725 West 17th Street  
Room 110-D  
Santa Ana, CA 92706

**San Benito County**

Social Services Building  
439 4th Street  
Hollister, CA  
95023

**San Luis Obispo County**

CHDP  
2191 Johnson Avenue  
San Luis Obispo, CA  
93401

**Shasta County**

Public Health, Family Health  
2650 Braslaur Way  
Redding, CA 96001

**Tehama County**

Public Health  
1860 Walnut Street  
Red Bluff, CA  
96080

**Yolo County**

Atrium Training Center  
Atrium Training Room  
625 Court Street  
Woodland, CA  
95695

**Humboldt County**

UC Cooperative Extension  
Agricultural Center Building  
5630 South Broadway  
Eureka, CA 95503

**Kern County**

Department of Public Health  
Education Center  
1800 Mount Vernon Avenue  
Bakersfield, CA 93306-3302

**Mariposa County**

Public Health Department  
4988 Eleventh Street  
Mariposa, CA 95338

**Orange County (Site 2 of 2)**

Data Center  
1440 South Grand  
Santa Ana, CA  
92705

**San Bernardino County**

Department of Public Health  
351 North Mountainview Avenue  
San Bernardino, CA  
92415

**Santa Clara County**

Asian Americans for  
Community Involvement  
2400 Moor Park Ave, Suite 210  
San Jose, CA 95128

**Siskiyou County**

Public Health Department  
806 South Main Street  
Yreka, CA 96097

**Tulare County**

Health and Human Services  
HHSA Training Services  
907 West Visalia Road  
Farmersville, CA 93223

For more information, visit the Provider Relations Organization (PRO) Web site at <http://pro.medi-cal.ca.gov> or call the Telephone Service Center (TSC) at 1-800-541-5555.

# 2004 Medi-Cal Billing Seminars

## Focus on Inpatient & Outpatient Services

### Classes offered at both locations

#### Basic Biller Classes

- Aid Codes
- UB-92 Claim Form Completion
- Prior Authorization
- Recipient Eligibility
- Timeliness and Claims Follow-Up

#### Specialty Classes

- California Children's Services (CCS) Emergency Services
- CCS Enhanced Solutions
- CCS Other Health Coverage (OHC)
- CCS UB-92 Claim Form Completion
- Child Health and Disability Prevention (CHDP) Gateway Program

#### Advanced Biller Classes

- Fraud and Abuse Training
- Health Insurance Portability and Accountability Act (HIPAA)
- Medi-Cal Common Denials
- Medi-Cal Online
- Medicare/Medi-Cal Crossover Claims
- Pathology
- Share of Cost (SOC)

#### CCS Enhanced Solutions at Long Beach Only

For CCS Providers at the Long Beach seminar in May. Topics include:

- Provider Paneling
- Provider Enrollment
- Service Authorizations/Service Code Groupings

### Ontario April 8, 2004

**Ontario Convention Center**  
2000 Convention Center Way  
Ontario, CA 91764  
(909) 937-3000  
[www.ontariocc.com](http://www.ontariocc.com)

### Long Beach May 13, 2004

**Long Beach Convention Center**  
300 East Ocean Boulevard  
Long Beach, CA 90802  
(562) 436-3636  
[www.longbeachcc.com](http://www.longbeachcc.com)

**Register for  
Seminars by calling  
EDS at 1-800-541-5555**



Arrive at 8:30 a.m., obtain a schedule and plan to attend any class you wish! Classes are in a modular format and are usually fifty minutes long. To view a complete 2004 schedule, visit the Provider Relations Organization (PRO) Web site at <http://pro.medi-cal.ca.gov> or call the Telephone Service Center (TSC) at 1-800-541-5555.

If an interpreter for the hearing impaired or a listening device is required, please call EDS at 1-800-541-5555 10 days in advance of the seminar.

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